CONTINUOUS COMMUNICATION YOUTH RESILIENCY, WELLBEING & SUICIDE PREVENTION

PROJECT SAFETY NET

Evaluation & Shared Measurement Community Meeting

October 23, 2019 3:30-5:30 PM Cubberley Community Center Building H: Room H-1

LO ALTO COMMU



PSN Mission Statement

Project Safety Net mobilizes community support and resources in Palo Alto for youth suicide prevention and mental wellness. We are a coalition working on community education, outreach, and training; access to quality youth mental health services; and policy advocacy.



PSN Vision Statement

Young people are empowered, in partnership with the whole community, to advocate for themselves and their peers. Youth suicide is ended. Stigma is nonexistent, and high-quality mental health services are culturally-relevant, accessible, and well-utilized. We envision a community where youth and young adults feel safe, supported, and accepted.



We all live with the objective of being happy; our lives are all different and yet the same – Anne Frank





AGENDA

- 3:40 Anti-bullying Awareness Month Truth or Myth Activity
- ► 3:55 Collective Impact Data Accelerator
- 4:15 Developmental Relationships "Measuring What Matters" Pilot Survey
- 4:35 Evaluation in our Community
- 5:20 Preview: Coalition in Action Emerging Partnerships



MEETING OBJECTIVES

- Understand how Project Safety Net and its community organizations evaluate youth wellness and suicide prevention efforts.
- Learn how evaluation can inform change.
- Identify ways for community members to get involved in evaluation.







Bullying is easy to recognize.



Boys will be boys.

MYTH



Most children and youth are against bullying. TRUTH



Telling a teacher about bullying is "tattling."

MYTH



Cyberbullying can happen anonymously. TRUTH

project safety net

Words will never hurt you.

MYTH



COLLECTIVE IMPACT DATA ACCELERATOR

MARY GLONER, PSN EXECUTIVE DIRECTOR



Collective Impact Review – Shared Measurement

COLLECTIVE IMPACT OVERVIEW

FSG.ORG

There are Five Conditions to Collective Impact Success

Common Agenda	All participants share a vision for change that includes a common understanding of the problem and a joint approach to solving the
Shared Measurement	All participating organizations agree on the ways success will be measured and reported , with a short list of common indicators identified and used for learning and improvement Goal 5
Mutually Reinforcing Activities	A diverse set of statisticities, typically across sectors, coordinate a set of differentiated activities through a mutually reinforcing plan of action Goals 2, 3, 4
Continuous Communication	All players engage in frequent and structured open communication to build trust, assure mutual objectives, and create common motivation Goal 1
Backbone Support	An independent, funded staff dedicated to the initiative provides ongoing support by guiding the initiative's vision and strategy, supporting aligned activities, establishing shared measurement practices, advancing policy, and mobilizing funding Goal 6

Source: FSG SSIR Collective Impact Article, Winter 2011; FSG Interviews



PSN Goal 5: Evaluation and Shared Measurement

To measure success, track effectiveness, improve quality and report collaboration's collective progress towards fulfilling its vision and mission

- Strategy 5.1: Develop and implement evaluation plan consisting of a dashboard and benchmarks of key performance indicators across PSN goals
- Strategy 5.2: Develop a database system for data collection, analysis, and report generation of PSN dashboard
- Strategy 5.3: Coordinate with County of Santa Clara and local research partners in Community Based Participatory Research (CBPR)
- Strategy 5.4: Develop and assess a repository of currently available health data measuring youth well-being, behavioral and suicide prevention
- Strategy 5.5: Identify gaps in youth mental health and suicide prevention data/health research and develop recommendations to address gaps.
- Strategy 5.6: Develop an annual report describing the state of youth well-being, youth suicide prevention, and Project Safety Net in Palo Alto



Collective Impact Data Accelerator Initiative – Why?

- Spearheaded by Collective Impact Forum
 - FSG
 - Aspen Institute Forum of Community Solutions

Goals of the Collective Impact Data Accelerator

- Build the capacity of backbone leaders, funders, and other partners to effectively use *qualitative and quantitative data* for learning in ways that provide insights into how the initiative might improve, adapt, and grow, in service of achieving a community goal
- Create a supportive peer learning community where backbone teams, funders and/or partners have candid conversations and learn with one another when using a broad range of different types of data
- Identify promising practices that will be shared broadly with the field to support backbone leaders, funders, and other practitioners interested in using data in collective impact









Collective Impact Data Accelerator – Who?

- 13 collaboratives nationally selected based on application process
 - 12 states with different geographic focus
 - Mid-to-late stages of collective impact implementation
 - Issues: education & youth, workforce development, health & nutrition, homelessness
- 2-3 participants in each collaborative, including funder, backbone, and data partner
 - PSN/City of Palo Alto
 - Palo Alto University



Collective Impact Data Accelerator – When?

Learning Arc for the Accelerator: We Will Address Several Data-Focused Topics During In-Person and Virtual Sessions

> How are we sharing data and collectively assessing progress among our partners?

What do we want to learn about our collaborative's progress? What data are we collecting to answer these questions? Who determines what we want to learn?

How are we learning and adapting over time? With whom and how might we share learnings/findings from our data efforts?

How are we bringing (or should we be bringing) an equity frame to data collection and analysis processes?

- Three in-person working sessions: November 2019 (Chicago), May 2020 (Minneapolis), and October/November 2020 (Washington, DC)
- Group peer learning calls and 1:1 coaching during months when there is not a working session
- Identify an action learning project focused on using data (to trace throughout the learning experience)



Collective Impact Data Accelerator – How?

In the Collective Impact Data Accelerator, we will prioritize both *<u>quantitative</u>* and *<u>qualitative</u>* data in collective impact

and

Quantitative Data

 Can be counted, measured, and expressed using numbers

Examples

- Process measures (% change in levels of trust year-overyear)
- Outputs (# of people served through aligned programs)
- Outcomes (% change in outcomes for target population)

Qualitative Data

 Can be observed through stories, interviews, and focus groups

Examples

- Process measures (governance plan adopted)
- Experiences of communities impacted by the collective impact initiative

project safety net

Collective Impact Data Accelerator – How?

2

We will reference this framework for using data to assess progress at various levels of change in collective impact

Time and impact >

Context

CI Design & Implementation

The design and implementation of the five conditions of collective impact and principles of practice

- Progress implementing the 5 conditions of CI (common agenda, shared measurement, mutually reinforcing activities, continuous communication, backbone infrastructure)
- Progress pursuing Principles of Practice (e.g., community engagement, equity)

Changes in Programs and Systems

The initiative's outcomes, related to changes in the way people, organizations, institutions, and systems behave

- Changes in programs and services (within and between organizations)
- Changes in systems
 (policy change, resource flows, relationships & connections, power dynamics, mental models)

The initiative's long-term social or environmental impact goals

Impact

3

Changes in **lives**



Collective Impact Data Accelerator – PSN Objectives

- Measure PSN's impact on youth resiliency, wellbeing, and suicide prevention
 - PSN services and programs
 - Suicide and mental health outcomes
- Build a data system that empowers youth, families, and partners
 - Learning
 - Shape partner activities and work
- Inform research and health evaluation opportunities for research questions to investigate and build data collection.



SEARCH INSTITUTE DEVELOPMENTAL RELATIONSHIPS PILOT SURVEY "Measuring What Matters"

JOYCE KO, PSN GRADUATE PUBLIC HEALTH INTERN



Developmental Relationships are close connections through which young people...







cultivate the ability to shape their own lives





learn how to engage with and contribute to the world around them



Developmental Relationships Framework



Relationships Matter: The 5 Elements of Developing Relationships



Video link: https://www.youtube.com/watch?v=n5Y9kwCOF7l

Pilot Survey

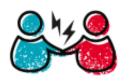
- PSN selected alongside many other schools and youth-serving organizations
- Draft survey reviewed in September
- Survey administration window
 - October 16, 2019-January 31, 2020



Survey Format



Express Care Show me that I matter to you.



Share Power Treat me with respect and give me a say.



Challenge Growth

Push me to keep getting better.



Expand Possibilities

Connect me with people and places that broaden my world.



Provide Support Help me complete tasks and achieve goals.



Covariate Sections

- Social and emotional competencies
- Cultural responsiveness
- Organizational climate
- Commitment to diversity, equity, and inclusion



Staff Version Pilot

Piloting a staff version of the survey

Evaluate staff relational practices with youth

Staff-focused report



Survey Logistics

- Planning phase
- Target: December 2019
- Minimum of 30 respondents
- Youth ages 10-18 years old
- 1 day to 1 week
- Online format
- ▶ 15 minutes



Are you or someone you know interested in participating?

Email psnpaloalto@gmail.com









Strengthening Families

Creating Connections in Schools, Programs, and Families Through Developmental Relationships

During the workshop:

- Search Institute will demonstrate the connections between strong relationships and thriving youth
- Learn about Developmental Relationships, including ways families and others can:
 - Express CARE
 - CHALLENGE Growth
 - Provide SUPPORT
 - Expand POSSIBILITIES
 - Share POWER

Who should attend:

- Parenting adults
- Professionals and community members seeking to support families

To RVSP, please visit youthcommunityservice.org

SATURDAY, NOVEMBER 2 10:00AM - 1:00PM

Greene Middle School multi-purpose room: 750 N California Ave, Palo Alto, CA 94303



TO RSVP: www.youthcommunityservice.org

UPCOMING EVENTS

STRENGTHENING FAMILIES & DEVELOPMENTAL RELATIONSHIPS

YCS's Youth Connectedness Initiative invites you to attend a workshop on November 2, 2019 focused on families and relationships. The event will be held at Greene Middle School in Palo Alto, and pre-registration is available through the YCS site.

MAKE A DIFFERENCE DAY 2019!

Join YCS for our annual Make a Difference Day event on Oct. 26, 2019 from 9:00AM – 1:30PM at the DLA Piper Law Firm (2000 University Ave. East, Palo Alto). Community members of all ages will be doing service together side by side.



DATA – Palo Alto Youth Voices

Opportunities for Suicide Prevention & Youth Well-being in Palo Alto



My objectives

- Illustrate value to suicide prevention and health promotion goals
- Highlight data collections Palo Alto youth
- Share select results from Gunn and PAHS
- Discuss data-based opportunities for informing Palo Alto/PSN efforts



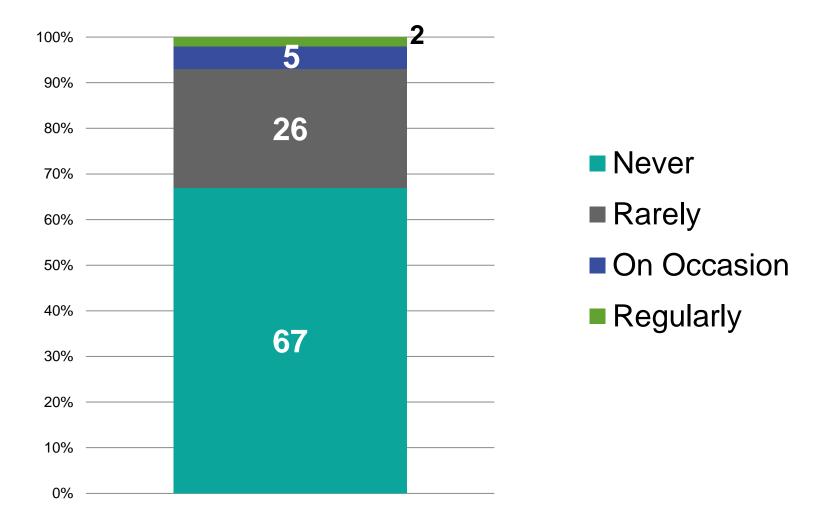
Value of data to students and community?

- Accurate snapshot in time
- Comparability to local, state, national data sets
 - Value on display during Epi-Aid ...
- Informs efforts strategies, prioritize, focus
 - Based on accurate reflection of student behaviors, attitudes, values
- **Respect** for students
 - Opportunity to work with students on narrative
 - Improve youth-adult "developmental relationships"
 - More accurate perception of peers -> improve health behaviors
 - Tell their own "story" all voices included
- Cost of not acting



How frequently do you receive results from student surveys?

N = 1107 Paly/Gunn Living Skills students 2017 - 2019





School-based Data Sets: Formal and informal

- California Healthy Kids Survey or "CHKS" (CalSCHLS)
 - 2003 2017 available data
 - Biennial (2019 to be surveyed this Fall)
 - Grades 5, 7, 9, 11
 - Health risk behaviors, custom modules
 - Results: https://www.pausd.org/student-services/california-healthy-kids-survey

• Developmental Assets – SEARCH Institute

- 2010 and 2018
- Youth Development 40 Assets
- Risk behaviors
- Grade 5 plus all secondary grades
- Results: https://www.pausd.org/student-services/student-connectedness



School-based and Community Data Sets: Formal and informal

- Reality Check survey Middle Schools
 - Risk behaviors, including bullying, ATOD
 - Locally created, annual since 2009?
 - Perceived norms
 - Intent to use results in norms campaign

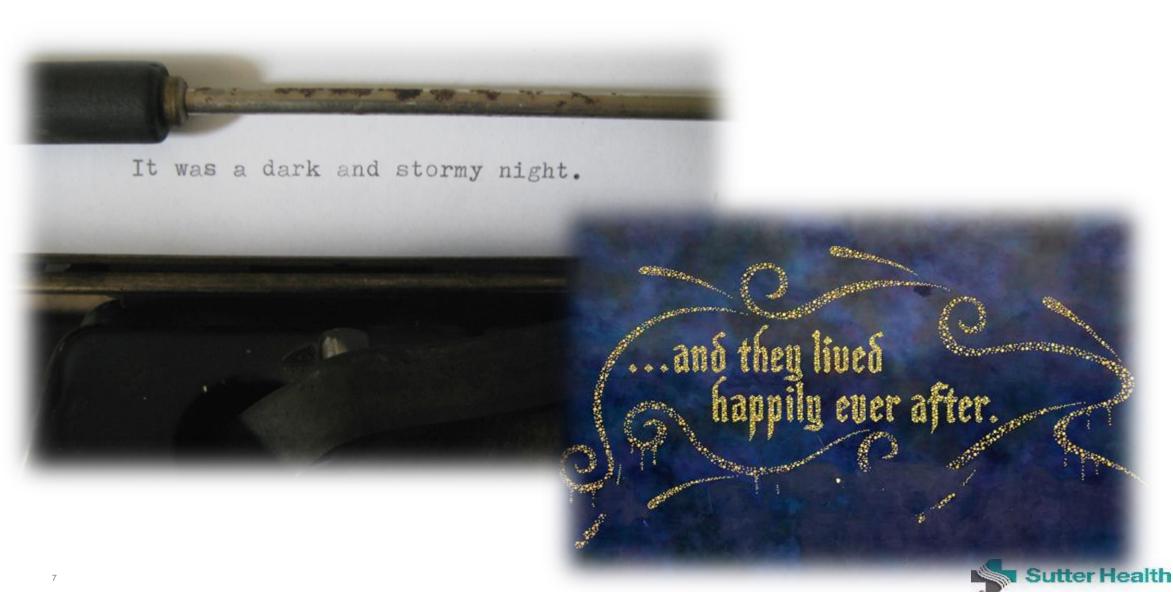
CDC Epi-Aid - Community Survey –

- Community input into EpiAid process
- Gather community "voice"
- Knowledge, perceptions, beliefs & attitudes
- Locally created strategic questions
- Eye to future efforts, positive focus, identify norms

- Living Skills in-class presentations
 - Health decision-making
 - Opportunity to engage students with "live" data
 - Ask questions not on surveys!
 - Intervention



Data "Story" ??



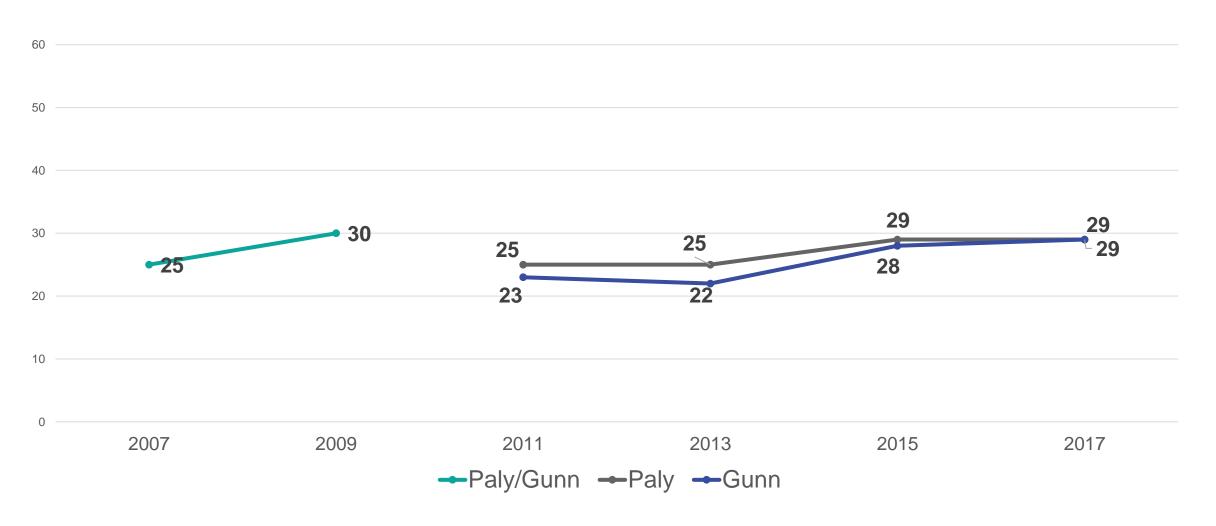
CHKS, Epi-Aid, Developmental Assets, Classroom voices

DATA SNAPSHOTS



Frequency of sad & hopeless feelings, past 12 months

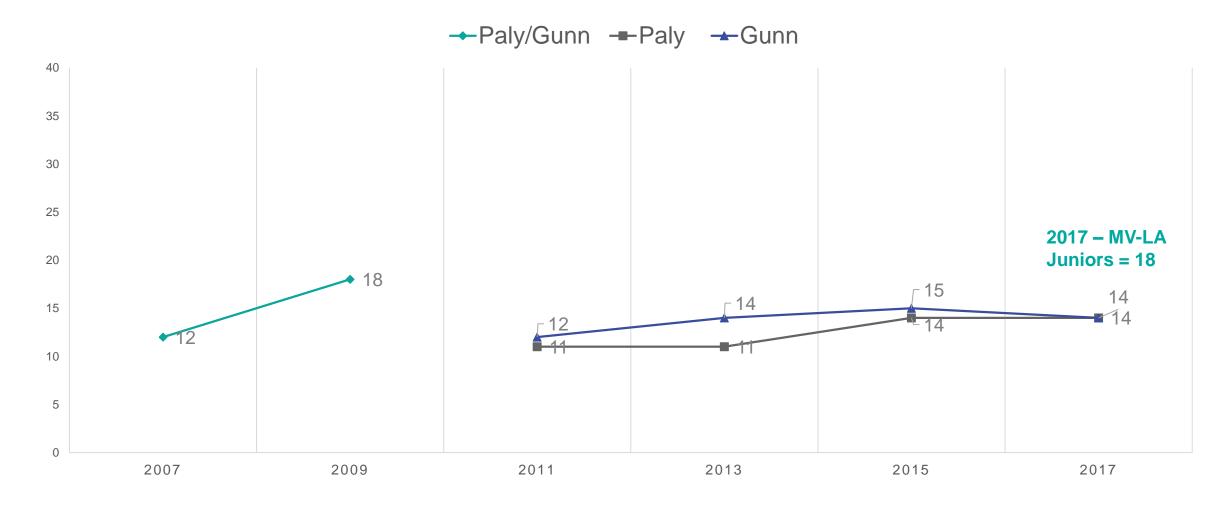
PAHS/Gunn CHKS data 2007 - 2017 - 11th grade



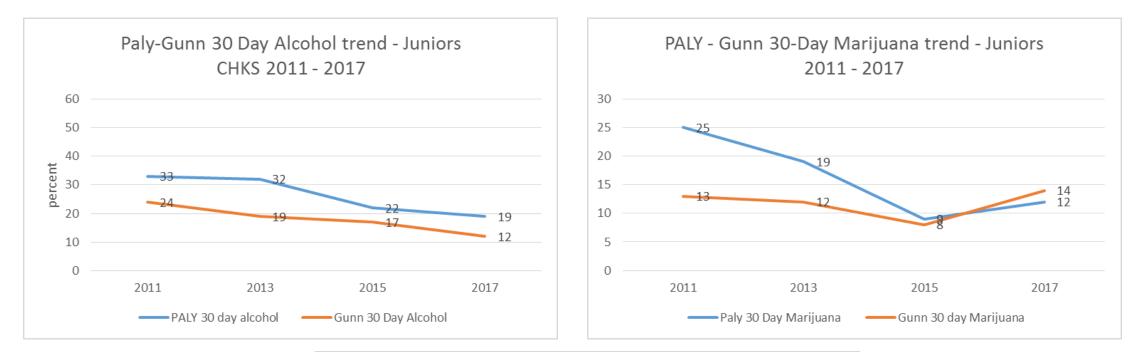


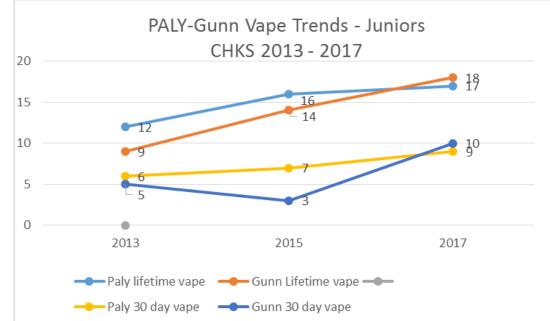
Past 12 months, did you seriously consider attempting suicide?

PAHS/Gunn CHKS data 2007 - 2017 - 11th grade



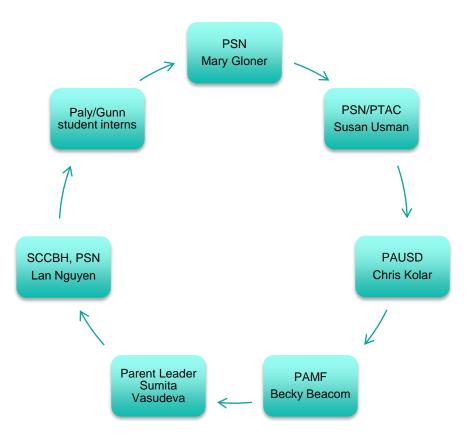








CDC EPI-AID 2016 - PSN Community Survey Committee





By the Numbers...

- 1825 "opened" the survey
- CDC focus: residents, <u>current</u> students & parents
 - N = 1065 officially completed
 - 229 "current students" (21.5%)
 - 476 "current parents" (44.7%)
- PSN focus: by-age
 - Youth N = 576 Adult N = 1020
- Female 52-60% of Youth; 75% of Adults
- Representative? Valuable? Actionable? Aligned?

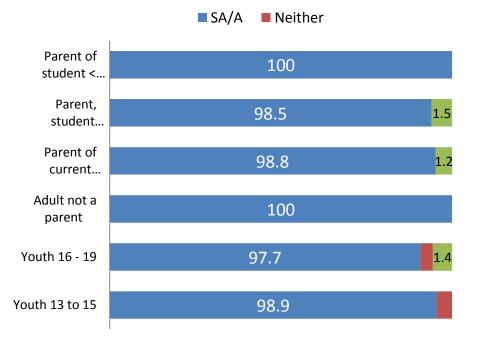


EPI-AID Community Survey Questions

What is true about Palo Alto's attitudes and beliefs?

- stigma or help-seeking?
- mental health and treatment?
- underlying risk factors in PA?
- Support for each other?
- Support for suicide prevention efforts?
- Youth and adult similarities and differences?
- Strengths in our community?
- Story...?
- Sense of Hope?

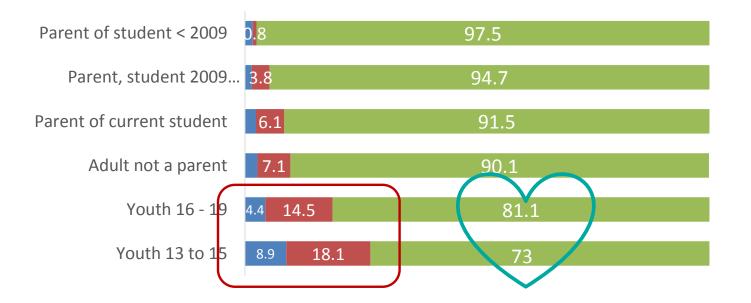
I would support a friend/family member who decided to seek professional help for depression.





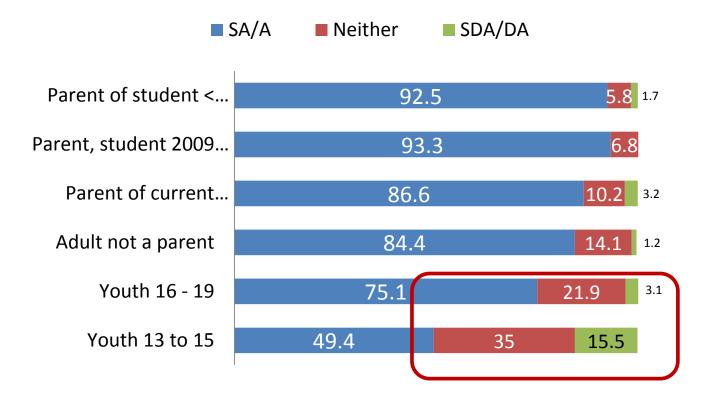
Q_{15-4.} Suicide is shameful, something to be hidden.





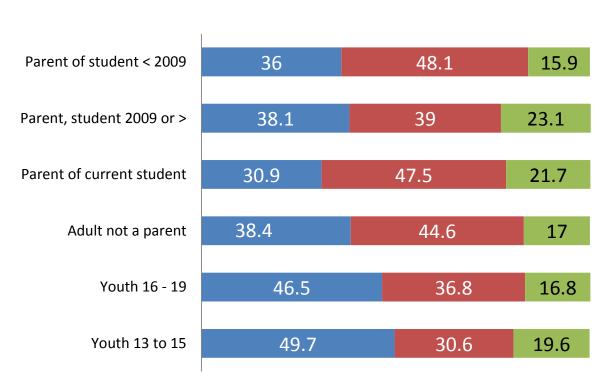


Q15-8. Depression is a medical disorder that responds to treatment.





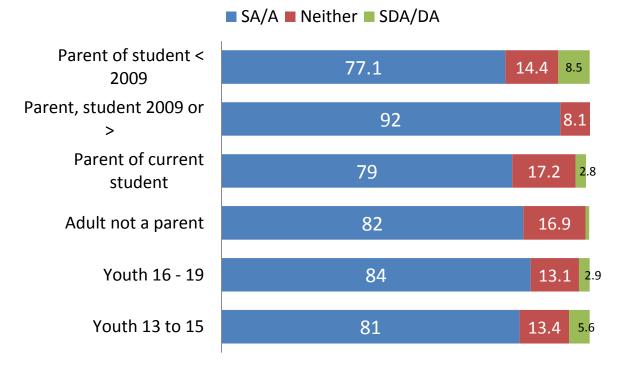
Q 15-6. I would recognize if a friend/family member was thinking about killing themselves.



SA/A Neither SDA/DA

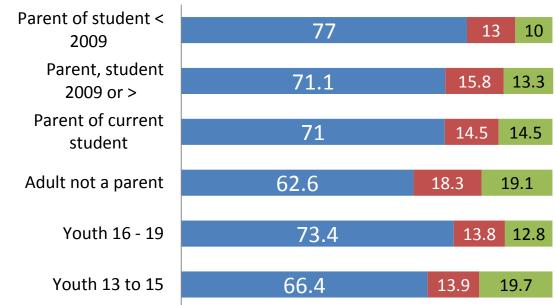


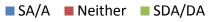
Q15-2. Suicide is preventable





Q 15-7. I know how & where to get help for a friend/family member who is thinking about killing themselves.

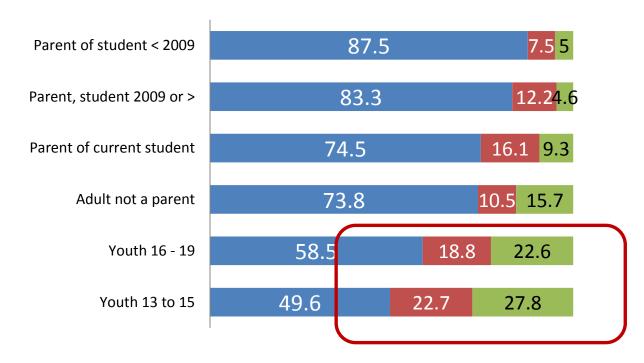






Q15-5. I am comfortable talking about suicide with my family or friends.

SA/A Neither SDA/DA





Q15-11. I would be comfortable telling a friend/family member if I needed professional help for depression.





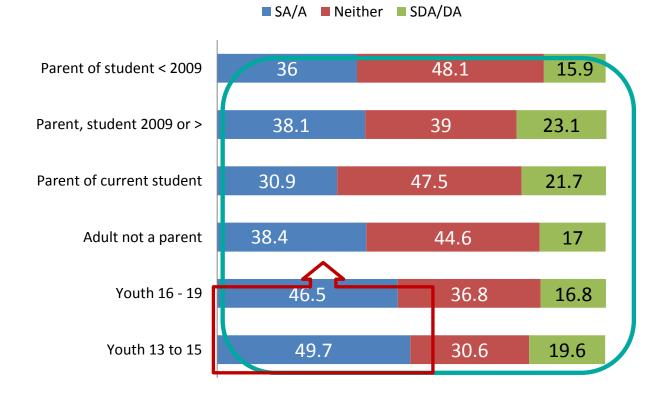
Q15-12. If I am concerned that a friend/family member is considering suicide, I would ask – it would not plant the idea in their mind.



SA/A Neither SDA/DA



Q 15-6. I would recognize if a friend/family member was thinking about killing themselves.



Sutter Health

Q15-3. Suicide is bound to happen.

	1		
Parent of student < 2009	48.9	30.7	20.3
Parent, student 2009 or >	64.7	23.2	2 12.1
Parent of current student	56.6	29.7	13.8
Adult not a parent	53.3	20.3	26.5
Youth 16 - 19	56.5	26	17.4
Youth 13 to 15	47.2	30	22.9

SDA/DA Neither SA/A

Sutter Health

Top 5 Perceived Risk Factors – all respondents

- Depression, mental health issues
- Academic distress or pressure
- Disconnected, socially isolated
- Family or cultural pressure
- Life challenges



SUPPORT FOR PREVENTION EFFORTS



CDC: Overall support for community efforts

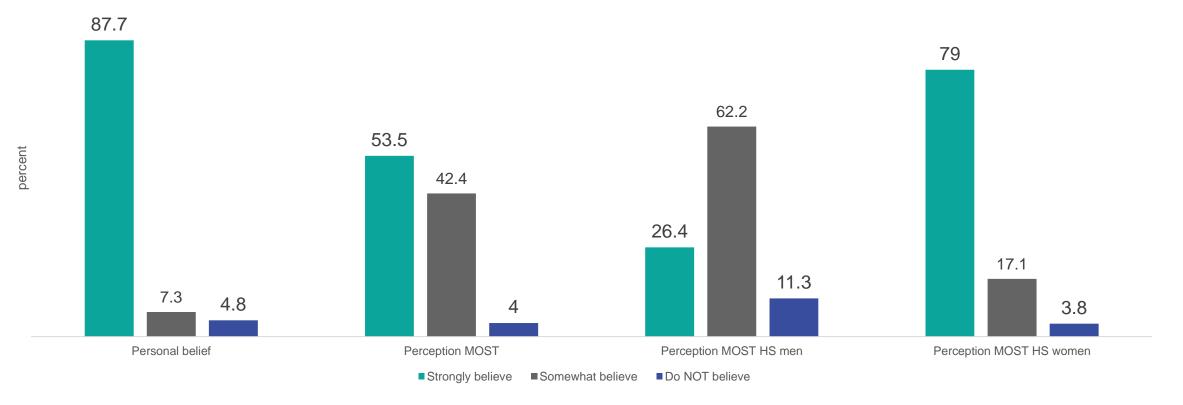
Majority support current or planned efforts

- Improve access to mental health providers (90.4%)
- School-based efforts to reduce unnecessary stress (82.6%)
- Strengthen culturally tailored MH services (82.5%)
- Increase youth input/involvement in school/community (82.3%)
- ...
- Means restriction at the tracks (59%)
- Students less likely to support than parents
- Upcoming PSN analysis distribution of responses



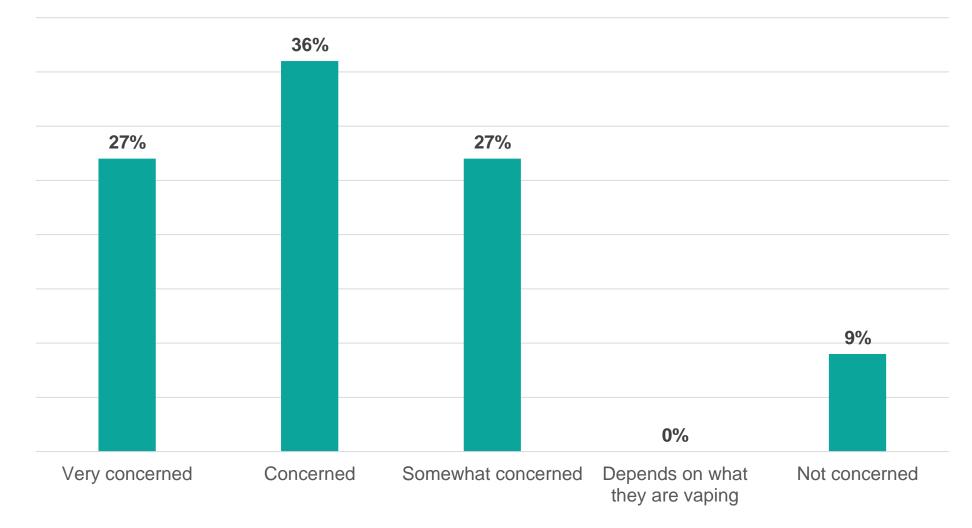
Are we asking the right questions? Paying attention to the right questions?

True consent from both partners is essential. Living Skills Summer 2017 N = 327



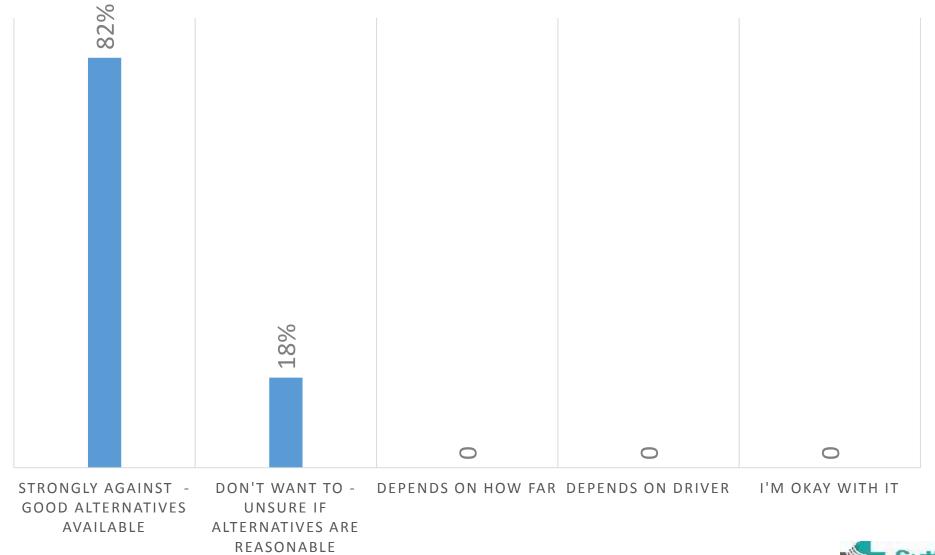


How concerned would you be if your friend was vaping? (Menlo school 2019)





You & DUI – sample from Living Skills classes PAHS/Gunn





"What strengths are currently present in PA that offer the greatest hope and protections against youth suicide?"



"What strengths are currently present in PA that offer the greatest hope & protections against youth suicide?"

ADULT RESPONSES: 549 adults responded to this open-ended question. The table below organizes adult comments by themes, and tallies the number of comments related to each theme. (Top 10 themes are shaded).

Theme	# of related
	comments
Awareness, honesty, talking about it	151
Caring Community	119
Nothing or critical or I don't know	61
School Policies to decrease stress & prevent suicide	48
Youth themselves, peers	47
Supportive SCHOOL Community	36
Wealth, Money	34
Educated Community	30
Teachers	30
Parent Education efforts/parents/parent involvement	28
Resources	17
Track Watch	17
Collaboration among orgs	15

YOUTH RESPONSES: 280 youth responded to this open-ended question. The table below organizes youth comments by themes, and tallies the number of comments related to each theme. (Top 12 themes are shaded).

	# _ f _ h _ d
Theme	# of related
	comments
Youth themselves, peers	45
Nothing or critical or I don't know	44
Caring Community	37
с .	
Awareness, honesty, talking about it	35
School Policies to decrease stress & prevent suicide	35
Supportive SCHOOL Community	24
Teachers	20
Counselors - school	17
Track Watch	14
Family/friends	10
runny/nends	10
Hotlines	9



Youth voices...

"Friends. There's no program that you can put in place or treatment that you can force that will do a better job helping people than their friends. These events have brought people in the town closer together and made them much more open to talking about it."

"We have some wonderful communities within the larger community (Gunn theatre, sports, etc.) that allow for a feeling of inclusion and achievement."

"Community, I have never met someone in PAUSD who doesn't drop everything to listen when someone reaches out. In my class, I felt as if we were a family, ultimately not all super close knit or necessarily perfect at getting along with everyone, but everyone cared about each other regardless. When we were struck with tragedy we stuck together and helped each other. The students in PAUSD are compassionate."



"It's quite or extremely important to me to:

- Help other people 90%
- Reduce hunger & poverty in the world 71%
- Make sure all people are treated fairly 88%
- Speak up for equality all should have the same rights & opportunities 85%
- Get to know people of a different race or ethnic group than mine 71%
- Stand up for what I believe, even when it's unpopular to do so 85%
- Accept responsibility for my actions, even when I make a mistake or get in trouble 85%
- Tell the truth, even when it's not easy ... 71%"



"Hope creates new realities." Mary Pipher



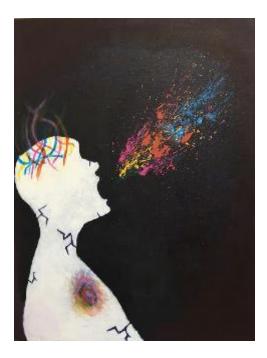
bring change to mind

Mental Health. It's not weird between friends.



Hope. Health. Strength.









"Healthy conversations move through despair into something bigger & brighter." Mary Pipher

hap





Finding the light: Serior Rind Newhouse focuses on social interactions to find strength April 2, 201



Finding Strength in Vulnerability. Junior Modeline Lurie learns to trust berself and others

experiences.

March 27, 2014

Overcoming the Gunn stereotype: Senior Grade Williams strives to support others through her own based on her own

Discovering worth: Junior Abby Sullivan wants to help others based on her own struggles Neverlay 4, 205



Beginning a new chapter: Senior Meghna Singh learned to successfully face challenges head on



Restoring Warmith: Senior Joanna Huang fights emptiness and fear with compassion







Spotify				
٩		Episode 8: The Healing Process 06/20/009		
PROJECT OVETER		Episode 7: It Takes Time 05/24/2019		
		Special Lpisode: Not All Heroes Wear Capes 05/21/2019		
		Episode 6: Part of Me 05/03/2019		
Project Oyster		Episode 5: To Seek Discomfort 04/26/2019		
By Project Oyster		Episode 4: Class Clown with the Biggest Heart		
me to Project Oyster, where amazing things 5, Join producers Hanna Suh, Sophia Lu, and m Shah through the jays and tumoois of high school life.	7.	04/20/2019 Episode 3: The Gunn Contessions Revolution 03/09/2019		
PLAY ON SPOTIFY	8.	Episode 2: It Be Like That Sometimes		



Listen.



"The first responsibility of love is to *listen.*" Paul Tillich



NEXT MONTH:

COALITION IN ACTION – EMERGING PARTNERSHIPS

MARY GLONER, PSN EXECUTIVE DIRECTOR



Preview: 11-20 Coalition in Action – Emerging Partnerships Meeting

1-week earlier on November 20th due to Thanksgiving Break

Partner-In-Action Showcase

• Palo Alto Museum Teen Council

Alum Rock Counseling Center

Community Sharing



CONTINUOUS COMMUNICATION YOUTH RESILIENCY, WELLBEING & SUICIDE PREVENTION

CLOSING & THANK YOU

- Next PSN Community Meeting:
- ▶ 3:30-5:30 PM
 - Cubberley Community Center H1
 - November 20, 2019: Coalition in Action Emerging Partnerships

