I. PSN Collective Impact 5 Conditions Snapshot

COLLECTIVE IMPACT OVERVIEW

FSG.ORG

There are Five Conditions to Collective Impact Success

All participants share a vision for change that includes a common Common understanding of the problem and a joint approach to solving the Agenda problem through agreed-upon actions **PSN Mission Statement** All participating organizations agree on the ways success will be Shared measured and reported, with a short list of common indicators Measurement identified and used for learning and improvement Mutually A diverse set of stakeholders, typically across sectors, coordinate a set of differentiated activities through a mutually reinforcing plan Reinforcing Activities of action Goals 2, 3, 4 All players engage in frequent and structured open Continuous communication to build trust, assure mutual objectives, and create Communication common motivation Goal 1 An independent, funded staff dedicated to the initiative provides Backbone ongoing support by guiding the initiative's vision and strategy, Support supporting aligned activities, establishing shared measurement practices, advancing policy, and mobilizing funding

Source: FSG SSIR Collective Impact Article, Winter 2011; FSG Interviews

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II. 3-Year Roadmap Logic Model

PSN ROADMAP LOGIC MODEL, July 2017— June 2020

COMMON AGENDA

To develop and implement and effective comprehensive community-based mental health plan for overall youth well-being in Palo Alto

MUTUALLY REINFORCING ACTIVITIES

Goal 2: Community Education, Outreach, and Training

To improve youth well-being by providing culturally tailored education and conducting outreach to diverse stakeholders (e.g. LGBTQ+, immigrant, underserved, transitional age youth, disabilities) on youth mental health and suicide prevention

Goal 3: Youth Mental Health Care Services

To improve the mental health care utilization and access for youth by reducing barriers related to recovery, stigma, health coverage, and culture

Goal 4: Policy and Advocacy

To engage the community to affect policy change and drive funding, which will ensure a continuum of mental health care for the most vulnerable youth in Palo Alto as well as comprehensive youth well-being strategies and suicide prevention services

SHARED MEASUREMENT

Goal 5: Evaluation and Shared Measurement

To measure success, track
effectiveness, improve quality and
report collaboration's collective
progress towards fulfilling its vision
and mission



CONTINUOUS COMMUNICATION

Goal 1: Collaboration

Development, Coordination,

and Continuous

Communication

To maintain a well-informed and diverse representation of community partners who will collectively work towards promoting youth well-being and preventing youth suicide



BACKBONE SUPPORT

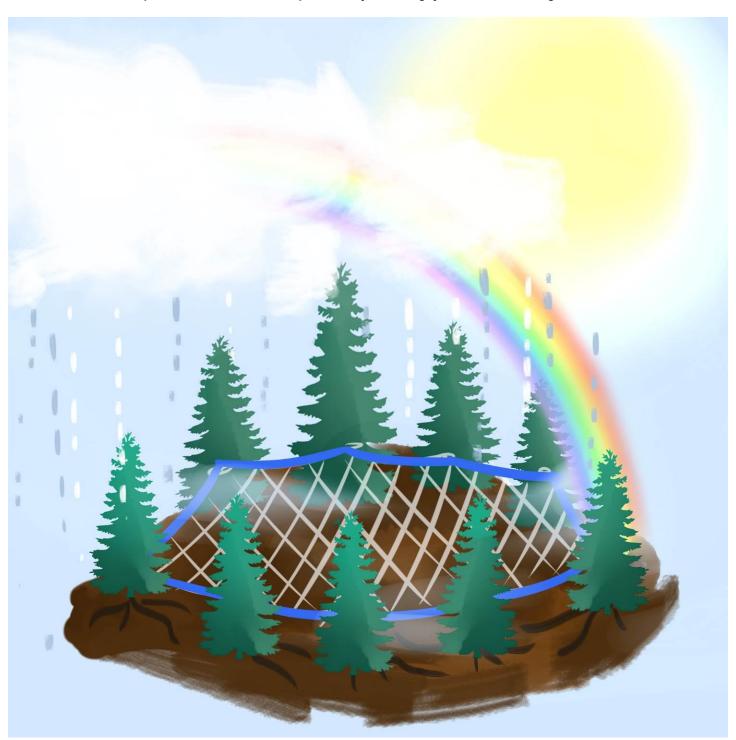
Goal 6: Strengthen Backbone Support and Sustainability

To build organizational capacity to execute, support and sustain collaboration's activities

III. 3-Year Roadmap Visual Model



IV. 3-Year Roadmap Visual Model: Youth Interpretation by Vivian Nguyen, Palo Alto Sr. High School Social Justice Intern



PSN Mission: "To develop and implement an effective comprehensive community-based mental health plan for overall youth well-being in Palo Alto"

Goal 1: Collaboration Development, Coordination, and Continuous Communication

To maintain a well-informed and diverse representation of community partners who will collectively work towards promoting youth well-being and preventing youth suicide

Collaboration Development

Strategy 1.1: Convene PSN Community Meetings every other month to engage in conversation, share information, cultivate relationships, build skills, and network

- **Strategy 1.2:** Convene PSN Action Team Meetings on alternate months to design and implement targeted action plans
- Strategy 1.3: Orientate and train Leadership Team to effectively govern, provide strategic direction, and champion PSN
- **Strategy 1.4:** Integrate youth engagement at all levels of collaborative (governance, workgroups, partners, community meetings)
- Strategys 1.5: Cultivate and broaden PSN membership to advance collective impact of PSN's mission

Coordination

- **Strategy 1.6:** Facilitate organizational development and sustainability of youth serving partner organizations
- **Strategy 1.7:** Develop partnership with Palo Alto business sector to nurture a mutually reciprocal relationship with youth that live, study, and work in Palo Alto
- **Strategy 1.8:** Develop interagency partnerships to accomplish PSN strategic goals

Continuous Communication

- **Strategy 1.9:** Develop external communication, marketing, and branding
- Strategy 1.10: Strengthen education for safe public reporting of mental health and suicide prevention
- Strategy 1.11: Engage in community-wide outreach, awareness, and social marketing campaigns

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Goal 2: Community Education, Outreach and Training

To improve youth well-being by providing culturally tailored education and conducting outreach to diverse stakeholders (e.g. LGBTQ+, immigrant, underserved, transitional age youth, disabilities) on youth mental health and suicide prevention

- **Strategy 2.1:** Foster the coordinated implementation of youth mental health, suicide prevention, and well-being trainings by community partners, especially those who serve most vulnerable
- **Strategy 2.2:** Define a mechanism to integrate pipeline of student (high school, undergraduate, graduate) internship placements to develop youth leadership, foster purpose, and accomplish PSN's strategic goals
- **Strategy 2.3:** Infuse Developmental Assets framework in Palo Alto by achieving benchmarks prioritized based on assessment
- **Strategy 2.4:** Provide professional development to early-career professionals and paraprofessionals serving young people in Palo Alto
- **Strategy 2.5:** Strengthen Continuing Education Units (CEU) program for clinical providers serving youth to increase proficiency in youth suicide prevention and youth mental health (emotional and psychological distress)

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Goal 3: Youth Mental Health Care Services

To improve the mental health care utilization and access for youth by reducing barriers related to recovery, stigma, health coverage, and culture.

- Strategy 3.1: Assess youth mental health services for Palo Alto and identify gaps to improve access
- **Strategy 3.2:** Develop a Youth Mental Health Resource Directory for community distribution, prioritizing youth and families throughout Palo Alto
- **Strategy 3.3:** Strengthen the navigation of youth mental health services with linkages to public and private insurance coverage.
- **Strategy 3.4:** Strengthen the coordination of healthcare access between schools and youth serving organizations with providers.

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Goal 4: Policy and Advocacy

To engage the community to affect policy change and drive funding, which will ensure a continuum of mental health care for the most vulnerable youth in Palo Alto as well as comprehensive youth well-being strategies and suicide prevention services

- **Strategy 4.1:** Develop, implement, and monitor a 2-year youth mental health policy agenda that will strategically inform, educate, and engage key local stakeholders, policymakers, and community members.
- Strategy 4.2: Build a cohort of youth engaged in grass-roots advocacy and social justice to improve youth well-being
- Strategy 4.3: Review policies, develop recommendations, and educate community on historical means of lethal harm
- **Strategy 4.4**: Coordinate implementation of recommendations from CDC/SAMHSA Epi-Aid on Youth Suicide in Santa Clara County, CA
- **Strategy 4.5:** Develop communication systems to disseminate and serve as a clearing house of youth mental health and suicide prevention policy/advocacy issues

PSN Mission: "To develop and implement an effective comprehensive community-based mental health plan for overall youth well-being in Palo Alto"

Goal 5: Evaluation and Shared Measurement

To measure success, track effectiveness, improve quality and report collaboration's collective progress towards fulfilling its vision and mission

- **Strategy 5.1:** Develop and implement evaluation plan consisting of a dashboard and benchmarks of key performance indicators across PSN goals
- Strategy 5.2: Develop a database system for data collection, analysis, and report generation of PSN dashboard
- Strategy 5.3: Coordinate with County of Santa Clara and local research partners in Community Based Participatory Research (CBPR)
- **Strategy 5.4:** Develop and assess a repository of currently available health data measuring youth well-being, behavioral and suicide prevention
- **Strategy 5.5:** Identify gaps in youth mental health and suicide prevention data/health research and develop recommendations to address gaps.
- **Strategy 5.6:** Develop an annual report describing the state of youth well-being, youth suicide prevention, and Project Safety Net in Palo Alto

PSN Mission: "To develop and implement an effective comprehensive community-based mental health plan for overall youth well-being in Palo Alto"

Goal 6: Strengthen Backbone Support and Sustainability

To build organizational capacity to execute, support and sustain collaboration's activities

Strategy 6.1: Execute PSN Charter adopted by PSN Collaborative

Strategy 6.2: Identify and secure interagency agreements from major partners

Strategy 6.3: Develop, implement, and track a collaborative resource development plan

Strategy 6.4: Explore membership fee structure

Strategy 6.5: Identify and recruit personnel to administer collaborative's activities

Strategy 6.6: Implement recommendation for PSN's fiscal agency structure

V. COMMUNITY MOMENTUM & LEADERSHIP TEAM PRIORITIES

YEAR	COMMUNITY MOMENTUM (Top Five)	LEADERSHIP TEAM PRIORITIES
2017-18	2.1 3.1 3.4 3.2 5.4	Goals 2 & 6
2018-19		
2019-20		