allcove Palo Alto

Presentation by:

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agenda

- what is allcove?
- overview of services
- introducing peer support services
- community engagement efforts



what is allcove?

- allcove is a space for youth to find community, support, advice or even just a moment of pause
- we welcome young people ages 12 to 25 with mild to moderate needs looking for support
- In a welcoming, safe, comfortable and non-judgmental environment
- Located in midtown Palo Alto with services to a unique space to access services
- Designed for and by young people

youth advisory group

- The mission of the allcove Youth Advisory Group is to empower young people to become the leading voice in
 - redefining mental wellness
 - reducing stigma
 - increasing access to youth mental health support
- Each allcove center has its own local Youth Advisory Group, recognizing that different communities have different needs. These young people represent their community with diverse lived experience, providing insights into services, staff, location, etc.



opportunities for voice and feedback

Brand identity

Location scouting, space design, creating flow

Shared decisionmaking Policies and procedures

Evaluation and data systems team

Marketing development

Advocacy

Outreach and recruitment strategies



our name

all

The first syllable implies that our spaces are for all young people, no matter what emotions they are feeling. It communicates inclusivity and togetherness.

cove

The second syllable is a space, surrounded by protection, which can take on many forms. A cove is a metaphor for the safe but open space that allcove provides to all its visitors.

allcove Palo Alto's vision and mission

Vision

A center supporting youth's mental health and overall wellness where holistic care is easily accessible and inequities and disparities in healthcare are diminished.

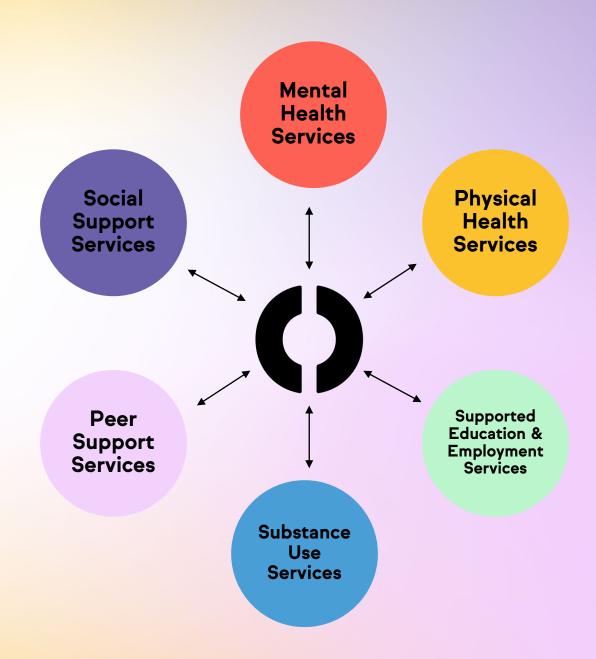
Mission

Working together to reduce stigma around mental health and to provide seamless and easy access to holistic mental health, physical health, and wellness services. We strive to create a welcoming environment that is designed by and for youth on their journey towards optimal health. The goal is to provide a safe place to obtain resources and connections to reliable supportive adults. Our team treats all youth as valuable contributors to society and accepts them as they are.



What we offer

- Youth-centered, integrated care
- Addresses holistic needs of young people
- No cost to youth; regardless of youth's insurance
- Youth can self refer





the youth experience

Youth comes into the center by walk in or appointment.

Youth and PSS review the welcome packet and discuss youth's need(s).

Youth chooses the support they want at allcove.

Youth is greeted by a friendly face and signs in.

Youth is given a "welcome packet" to complete in a quiet room (with PSS).

Youth is told that staff will reach out to start service(s).

Youth is offered a tour by a peer support specialist (PSS).

Youth learns about allcove services and meets the staff.

Identified staff will reach out to youth via their preferred method of contact.

physical health services

Provide consultation, evaluation, treatment, and recommendation for the following needs:

- Diet and nutrition
- Gynecologic care
- birth control counseling/prescription
- pregnancy counseling/testing
- STI testing
- Substance use screening/education

- Screening for disordered eating
- Medical checkup for acute concerns such as:
 - Joint, body aches & pains
 - Rashes, skin irritations
 - Sleep difficulties/concerns
 - Asthma treatment



mental health services

- Young people can self-refer; regardless of insurance
- Short term services: usually 6-8 sessions
- Mild to moderate symptoms
- Focus on prevention and early intervention strategies
- Increase young person's help seeking abilities
- Raise mental health awareness with youth and their family support

- Workshops that cover topics relevant to young person's needs
- Referral to allcove psychiatry services for evaluation or 2nd opinion
- Referral and linkages to mental health or substance use services, depending on insurance plan.
- Use of interventions that support young people in their mental health journey (Solution Focused Therapy, Cognitive Behavioral Therapy, Motivational Interviewing, and trauma-informed care.)



Supported employment and education services

- Support youth in their journey in initiating, continuing, or completing their educational goals
- In person or virtual support to get to know youth; develop skills in resume building, cover letters, & increase confidence in job searching
- Outreach and partnerships in local community to build and expand resources and referrals

- Serve as a school liaison, building strong relationships with local schools and universities to promote a smooth integration between students' mental health treatment and their educational goals
- Support and advocacy around educational needs of the young person



peer support services

- Peer based mentoring and emotional support to youth and their family
- Relates with youth through their own lived experience
- Helps young people feel and know that they are not alone
- Assist youth in navigating services and decisions

- Act as an advocate for youth; a bridge to other allcove services and community services
- Organizes center events: game night, art groups, etc.
- Outreach to promote visibility, access and encouraging participation in allcove



Peer support

Lived experience

Advocacy

Self-disclosure

Shared experiences

Peer-to-peer

Professional friendship

Listening

Validation

Relationships as change vehicle

Resources

Support

Empathy

Mandated reporting

Therapy

Evidence-based

practices

Skills and interventions

Assessment

Diagnoses

Treatment



community engagement efforts

Community Consortium

- A community-led and community-based partnership of individuals who have a vested interest in supporting the health and wellbeing of young people in the local community and can provide advice, expertise and services to the local center.
- Outreach efforts by Peer Support Team
- Outreach efforts by Youth Advisory Group (YAG)

Visit us

allcove Palo Alto

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Monday through Friday 10 am-7 pm Saturday 10 am-2 pm Closed Sundays



Bus lines: Bus 35 and Bus 88



Contact us

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